






Injury/Illness

① In case of sudden illness, serious injury, fire, incident, or accident

Phone	Description	
<p>Call  119</p> <p>(Fire Department)</p> 	<p>Sudden illness, serious injury</p>	<ul style="list-style-type: none"> ● Say, “Kyukyu-desu” (It's an emergency.) ● Say where you want the ambulance to come. ● Tells how the person is sick or injured. ● Say your name and phone number.
	<p>Fire</p>	<ul style="list-style-type: none"> ● Say “Kaji-desu!” (Fire!) ● Say where the fire is. ● Say what is burning. ● Say your name and phone number.
<p>※ You can find out how to use ambulance services in various languages.</p> <div style="display: flex; align-items: center; justify-content: center;">  <p>(Fire and Disasters Management Agency, Minister of Internal Affairs and Communications)</p> </div> <p>https://www.fdma.go.jp/publication/portal/post1.html</p> <p>※ Ambulances are free but cannot be used for minor illnesses or injuries.</p>		
<p>Call  110</p> <p>(Police Station)</p> 	<p>Traffic Accident</p>	<ul style="list-style-type: none"> ● Say “Jiko-desu” (It’s an accident.) ● Say when and where it happened. ● Say your name and your phone number.
	<p>Incident</p>	<ul style="list-style-type: none"> ● Say “Jiken-desu” (It’s an incident.) ● Say when and where it happened. ● Say your name and your phone number.

② In case of doubt about ambulance call

I g a C i t y E m e r g e n c y H e a l t h C o n s u l t a

■ Iga-Shi-Kyukyu-Kenکو-Sodan Dial 24

☎ 0120-4199-22

You can discuss mental and physical health conditions with a nurse or other health care professional 24 hours a day, 7 days a week.

The service is free of charge (0 yen).

What you can consult	<ul style="list-style-type: none">• Slight injury• A cold• Child-rearing problems• Caring for sick or elderly people• Mental problems, worries, etc.
Time for consultation	<ul style="list-style-type: none">• Japanese, English, Portuguese 0:00 - 24:00 (24 hours a day, 365 days a year)• Vietnamese 8:30 - 20:00 (365 days a year)

M i e P r e f e c t u r e E m e r g e n c y M e d i c a l I n f o r m a t i o n

■ Mie-Ken-Kyukyu-Iryo-Jyoho (Call Center)

☎ 059-229-1199

In the case of an illness or injury not requiring an ambulance call, you can call 24 hours a day and ask which hospital you should go to.

You can also view the information on the Internet in many different languages.

Medical Net Mie
「Iryo Net Mie」 



③When hospitals are not open

The following facilities provide emergency treatment for illness and injury when hospitals are not open, such as at night or on Sundays.

■Igashi ^{Emergency - Clinic} Okyu-shinryojo ☎ 0595-22-9990

Place: 1700-1, Kaminosho, Iga City
(Next to Okanami General Hospital)



Clinic Day	Treatment Subjects	Consultation Hours	Reception hours
Monday - Saturday	General Medical Care Pediatrics	20:00~23:00	20:00~22:30
Sunday and national holidays		9:00~12:00	9:00~11:30
		14:00~17:00	14:00~16:30
	20:00~23:00	20:00~22:30	

■Things need to bring to the Iga City Emergency Medical Center.

•My Number Health Insurance Card ^{まいなほけんしょう} (マイナ保険証 is now included within the My Number Card itself) or Qualification Confirmation Document

•Money

•Welfare Medical Expense Beneficiary Certificate (for Children, Single Parents, and People with Disabilities) (for those who has it) (fukushi iryou hi jukyuu shikaku shou)

•Medication notebook (okusuri techou)

👉For those who cannot speak Japanese, it is possible to use interpretation apps to communicate.

④ Hospitals

■ Clinical department

<i>Nai-ka</i> Internal Medicine	Treatment of colds and diseases of internal organs
<i>Ge-ka</i> Surgery	Treats injuries
<i>Shoni-ka</i> Pediatrics	Treatment of children's diseases
<i>Seikeige-ka</i> Orthopedic Surgery	Treats bones, joints, muscles, and other parts of the body
<i>Gan-ka</i> Ophthalmology	Treats diseases of the eye
<i>Jibiinko-ka</i> Otorhinolaryngology	Treats diseases of the ear, nose, and throat.
<i>Shi-ka</i> Dentist	Dental treatment.
<i>Sanfujin-ka</i> Obstetrics and Gynecology	Treats diseases of women and childbirths.

■ What to bring to the hospital

- My Number Health Insurance Card まいなほけんしょう (マイナ保険証 is now included within the My Number Card itself) or Qualification Confirmation Document

- Money
- Shinsatsu-ken (Patient Registration Card) (The person who has it.)
- Welfare Medical Expense Beneficiary Certificate (for Children, Single Parents, and People with Disabilities) (for those who has it) (fukushi iryou hi jukyuu shikaku shou)
- Medication notebook (okusuri techou)

👉 If you cannot speak Japanese well, please ask someone who can speak Japanese to interpret for you.